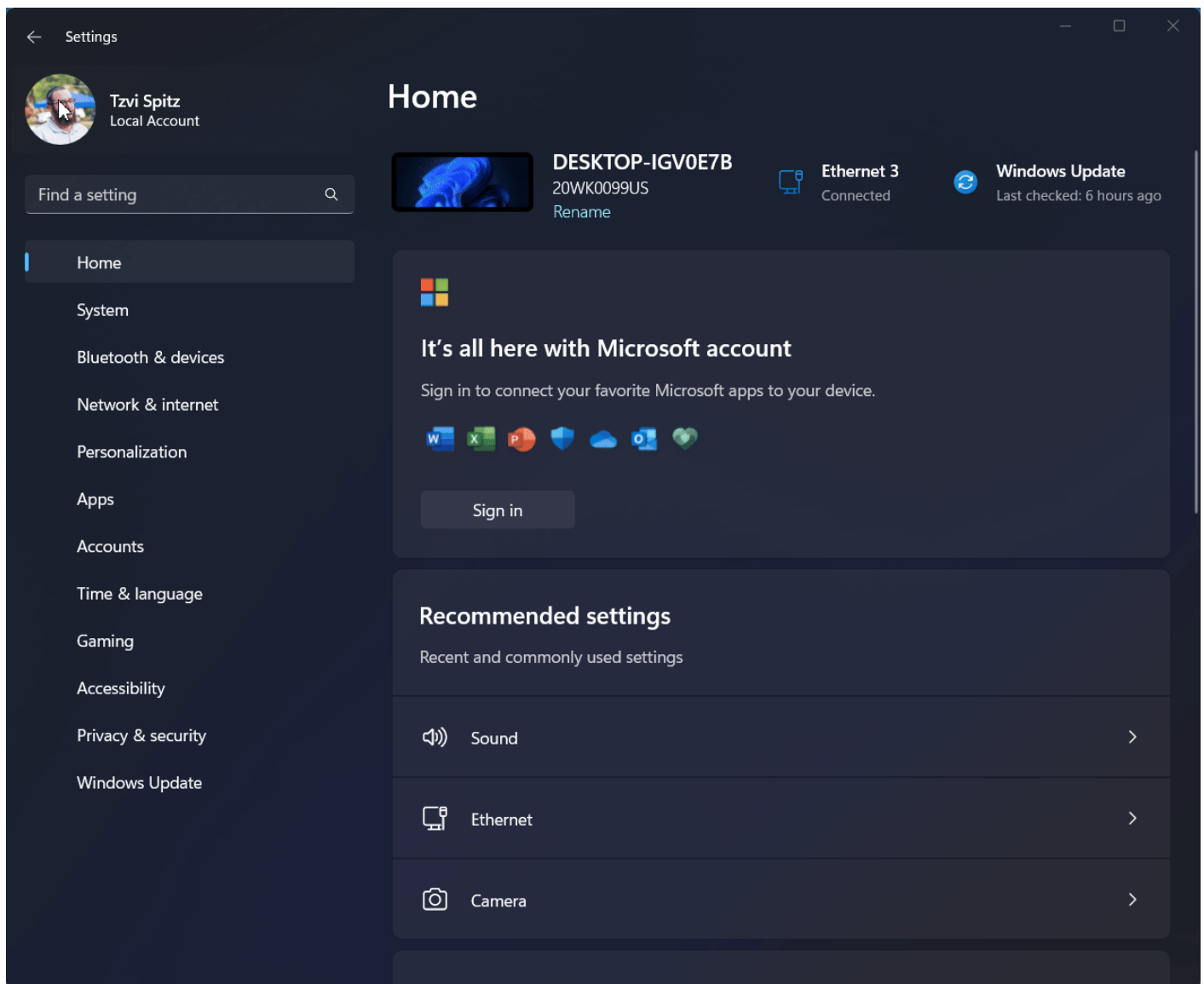


Windows 10/11 Computer

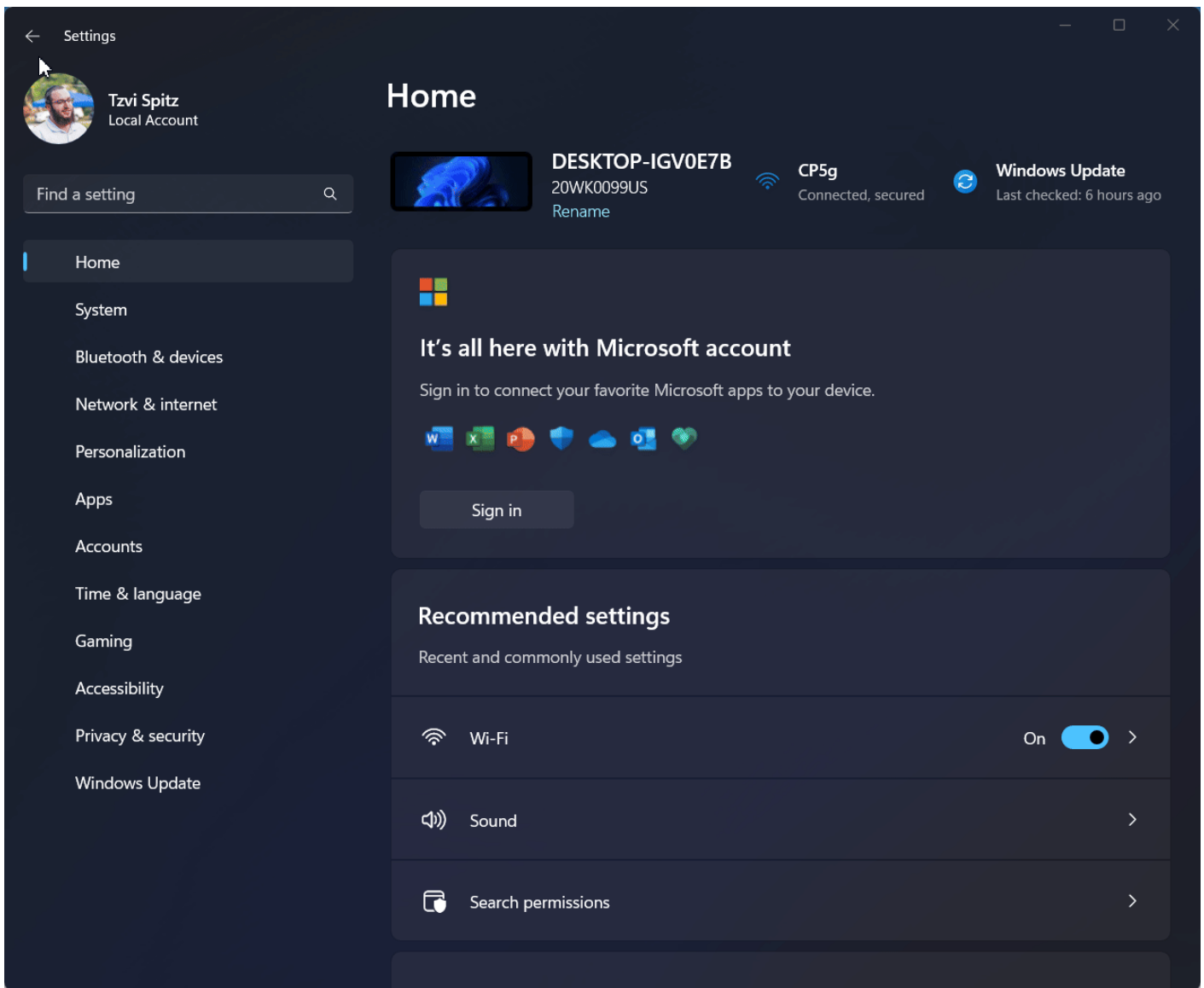
How to retrieve the MAC address of a Windows Computer

- Ensure device is connected to the Webguard Pro network - either Wired or WiFi

Wired Network



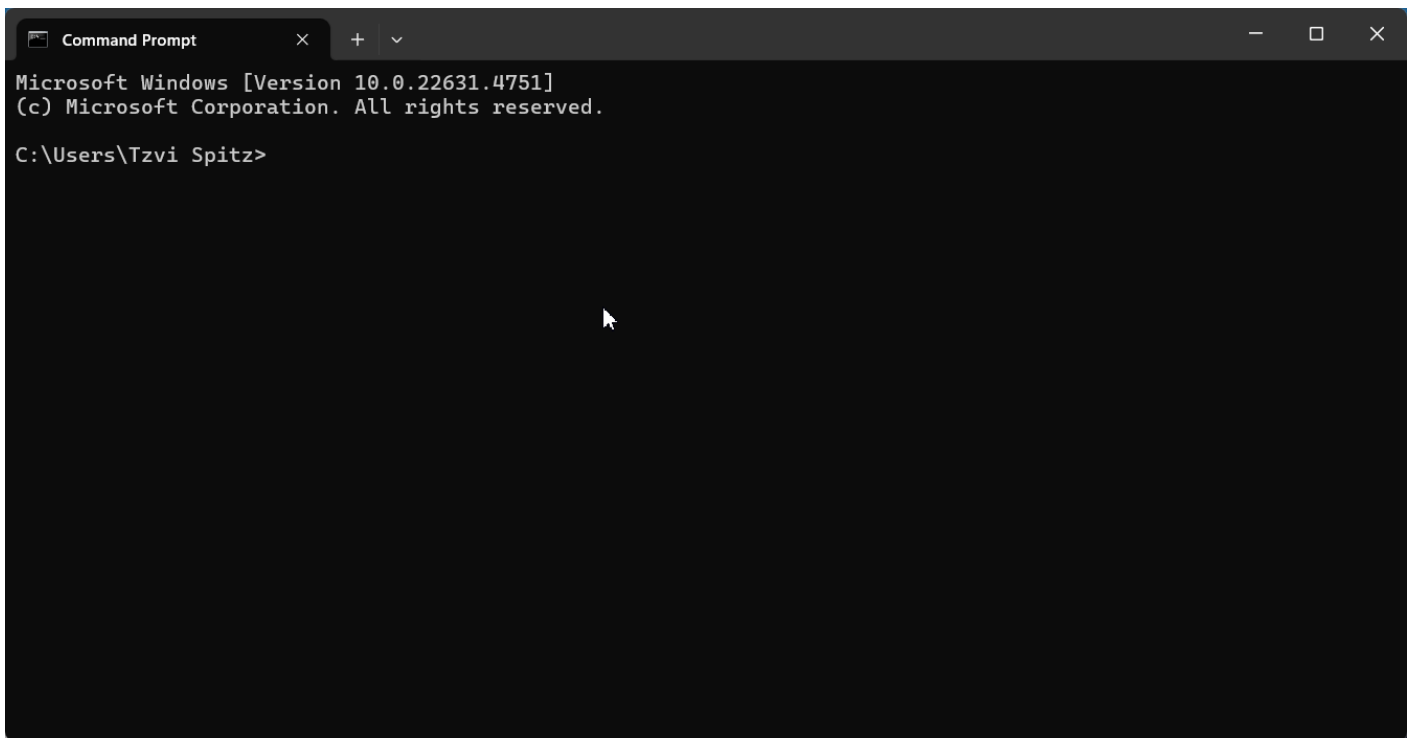
Wireless Network



Alternative Method: CMD Line

Open the command prompt, and type `ipconfig /all`

- The challenge is to make sure that you're looking at the MAC address for the active interface, and not for any other interface
- Make sure the interface has a real IP address (e.g. 192.168.1.100 or 192.168.8.100)

A screenshot of a Windows Command Prompt window. The title bar at the top reads "Command Prompt" and includes standard window controls (minimize, maximize, close). The window content shows the following text: "Microsoft Windows [Version 10.0.22631.4751]" followed by "(c) Microsoft Corporation. All rights reserved." on the next line. The current directory is "C:\Users\Tzvi Spitz>". A mouse cursor is visible in the center of the window.

```
Microsoft Windows [Version 10.0.22631.4751]
(c) Microsoft Corporation. All rights reserved.

C:\Users\Tzvi Spitz>
```

Revision #5

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